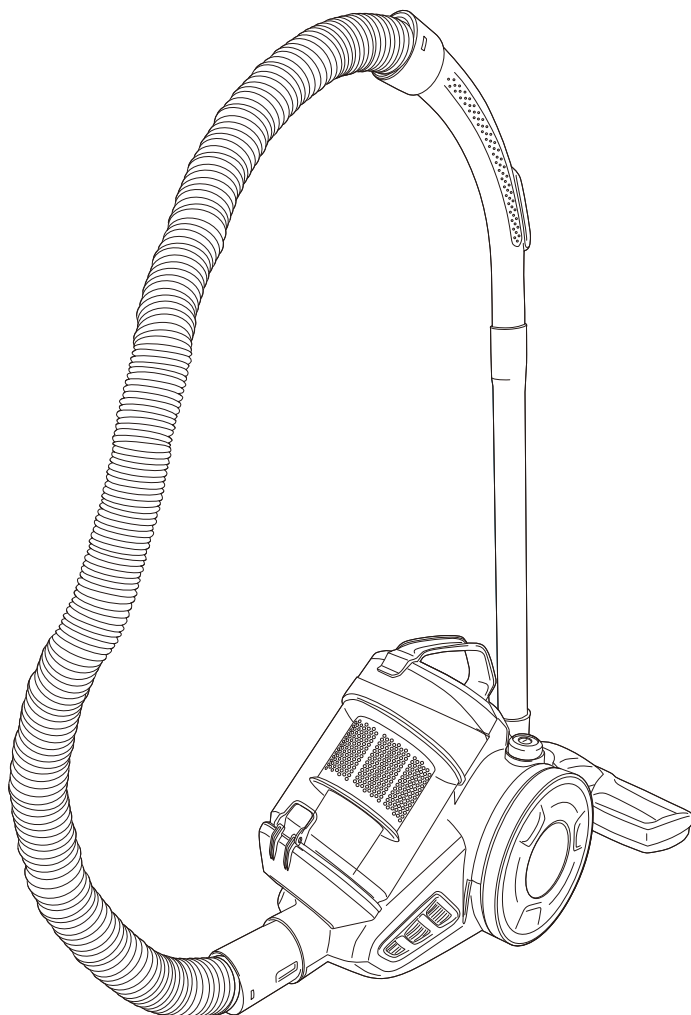


Goblin[®]

ECV002B-19 Vacuum

User Guide

220-240V~ 50/60Hz 800W



IMPORTANT: RETAIN FOR FUTURE REFERENCE

About this guide

We're here to help you get the most from your vacuum, so please keep hold of this manual for future use.

WARNINGS:

THIS PRODUCT WAS DESIGNED AND MANUFACTURED TO MEET STRICT QUALITY AND SAFETY STANDARDS. THERE ARE, HOWEVER, SOME OPERATIONAL PRECAUTIONS YOU SHOULD BE AWARE OF.

- 1. Read all warnings & instructions in this manual to ensure you get the best out of your product.**
- 2. Don't use the vacuum for anything other than its intended use. The appliance is not suitable for commercial use. This appliance is only for household domestic indoor use and car cleaning.**
- 3. Do not use if the vacuum, cord or plug is damaged.**
- 4. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid hazard.**
- 5. Remove all packaging prior to use. Inspect the product for any damage before use. If damage is found, notify ASDA to exchange the product.**
- 6. Before connecting the vacuum to the power, check the voltage shown on the appliance corresponds with the voltage in your home. If it doesn't, contact your local store.**
- 7. Keep the vacuum away from heat sources or direct sunlight.**
- 8. WARNING: Keep the appliance dry.**

- 9. To avoid electric shock or injury, never immerse the vacuum body, cord or plug in liquid or water.**
- 10. Do not handle the appliance with wet hands.**
- 11. Keep away from harsh or abrasive cleaning agents or solvents.**
- 12. Ensure you assemble the vacuum correctly before use.**
- 13. Do not use attachments not recommended by the manufacturer.**
- 14. Always disconnect the appliance from the supply before assembling, disassembling or cleaning.**
- 15. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance.**
- 16. ASDA does not recommend allowing children to operate this appliance.**
- 17. Cleaning and user maintenance shall not be made by children without supervision.**
- 18. Only carry the vacuum by the carry handle.**
- 19. DO NOT use the vacuum if it has been dropped, damaged, left outdoors or dropped into water.**
- 20. Do not pull or carry by the cord, use the cord as a handle, close a door on the cord, pull the cord around sharp corners or edges, or expose the cord to heated surfaces.**
- 21. Ensure fingers and objects are never placed in any part of the vacuum cleaner. Clothing or hair may become trapped in the vacuum if used improperly.**
- 22. Keep hair, loose clothing, jewellery, fingers, feet and all parts of your body away from openings and moving parts.**
- 23. Keep all air vents clear and free of dust, lint, hair and**

anything else that may reduce air flow.

- 24. Avoid directing the vacuum near naked flames as the air discharged may extinguish gas fires and pilot lights or disturb ashes in an open fire.**
- 25. DO NOT use the vacuum to suck up large objects or objects that are likely to damage the vacuum cleaner.**
- 26. DO NOT attempt to vacuum long hair, string, pieces of cloth etc., these may clog the vacuum cleaner.**
- 27. DO NOT vacuum hot items e.g. cigarettes, matches, ashes.**
- 28. DO NOT vacuum fine dust such as brick dust, plaster dust etc. This may damage the vacuum cleaner.**
- 29. DO NOT vacuum hard or metal objects, nails, pins etc.**
- 30. DO NOT pick up toxic or flammable materials or use in the presence of explosive or toxic dust, liquids or vapour.**
- 31. DO NOT put objects into openings.**
- 32. Use only on dry indoor surfaces.**
- 33. Never use to suck up water or liquids.**
- 34. DO NOT use without all the filters in place or with any filter blocked.**
- 35. DO NOT use the vacuum to clean animals.**
- 36. Switch the cleaner off before plugging or unplugging the vacuum cleaner into the mains supply, and when attaching or removing accessories.**
- 37. Take extra care when vacuuming stairs.**
- 38. Keep the end of the hose and attachments away from your face and body.**
- 39. This vacuum has a thermal safety device which cuts off the power when overheated. If this happens, unplug the vacuum and allow it to cool down completely before reusing.**
- 40. The appliance shall not be left unattended while it is connected to the supply mains.**

- 41. Environmental information: If at anytime in the future you should need to dispose of this product, please note that, in the UK, waste electrical products/batteries should not be disposed of with household waste.**

AUTOMATIC THERMAL CUT OUT

A safety thermostat inside the cleaner protects the motor from overheating if the airways or filters are clogged. If the vacuum cleaner suddenly stops working during operation, switch off and unplug immediately. Allow the motor to cool for an hour, empty the bin and thoroughly clean the filters and airways. Plug in the vacuum again and switch on. The vacuum should now operate normally.

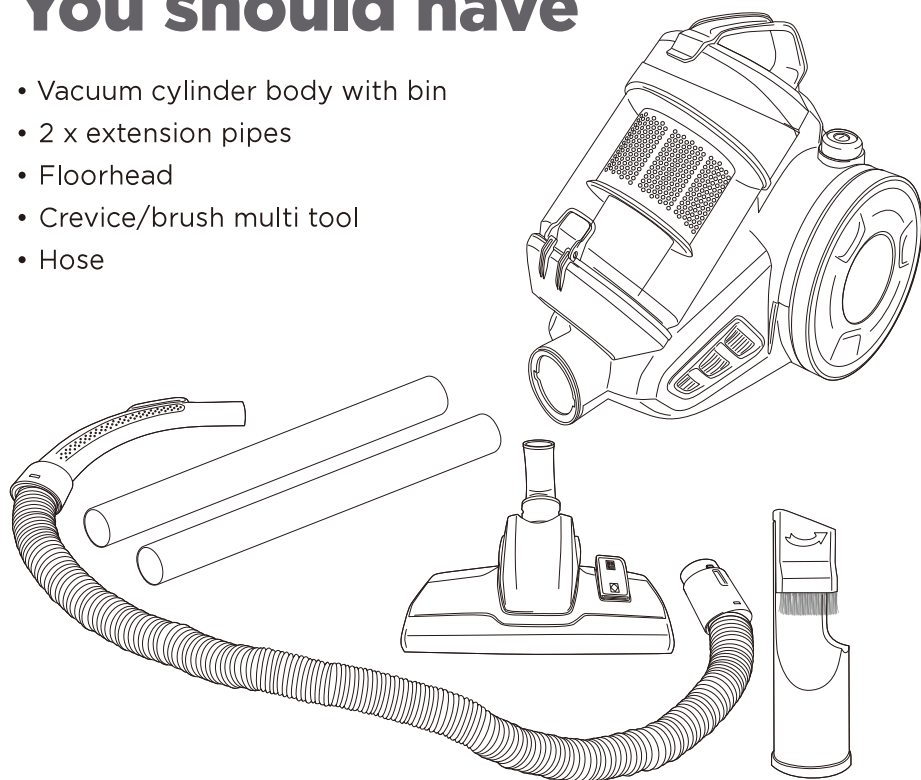
This is a vacuum cleaner for general purpose, of which measurement and calculation methods used comply with EN 60312-1 & EU regulation No. 666/2013

The vacuum cleaner enters off-mode at once after the power switch is turned to OFF.

The power consumption in off-mode is 0.03W.

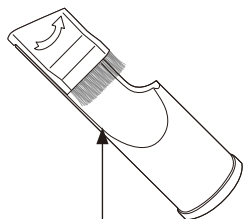
You should have

- Vacuum cylinder body with bin
- 2 x extension pipes
- Floorhead
- Crevice/brush multi tool
- Hose

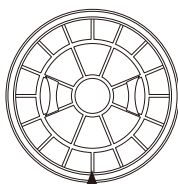


How to...

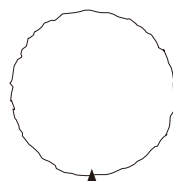
...recognise the parts of your vacuum



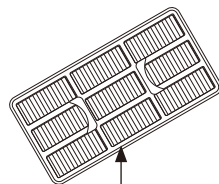
**Crevice/brush
multi-tool**



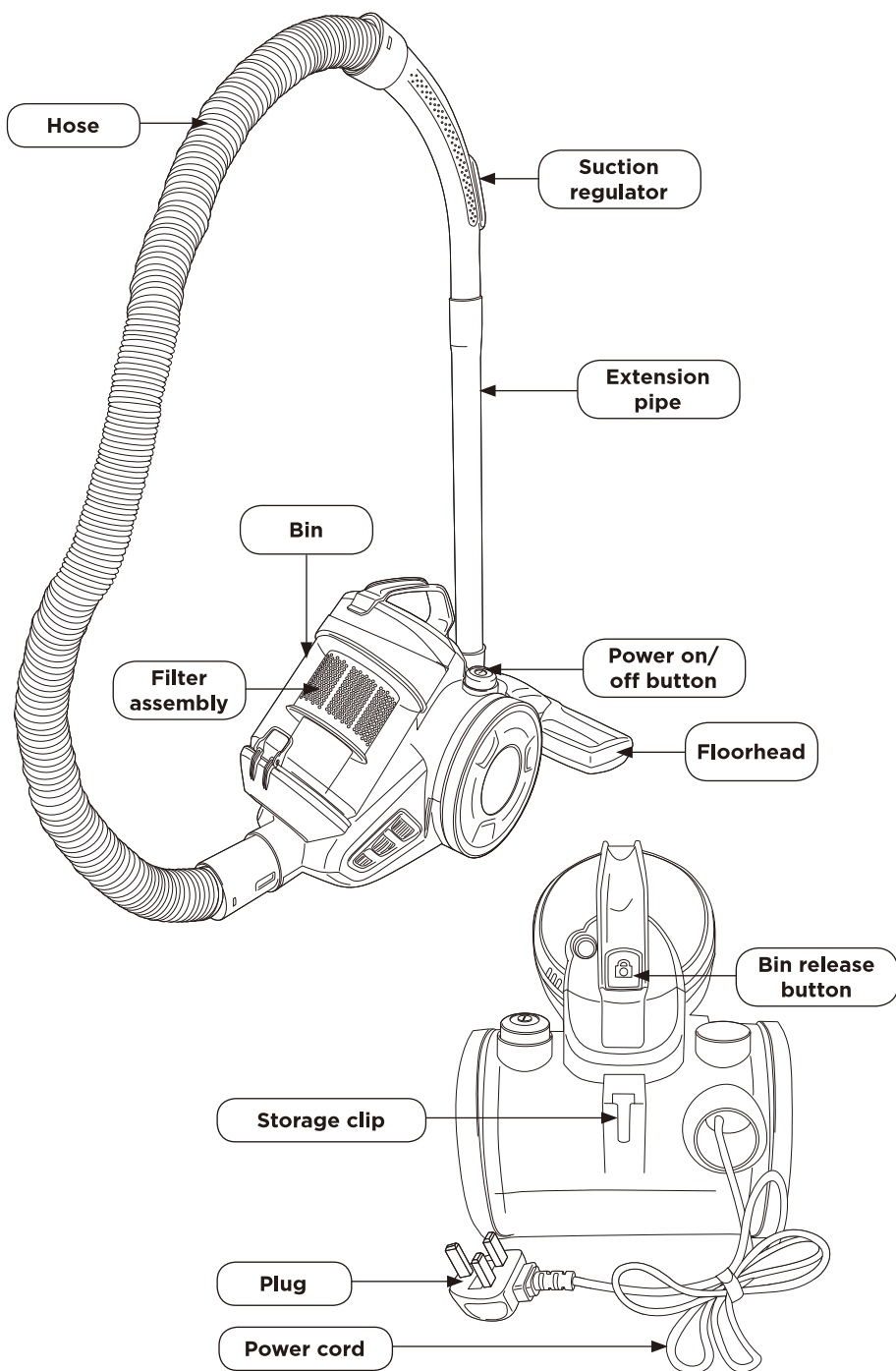
**Circular
pre-filter**



Sponge filter



**HEPA
exhaust filter**



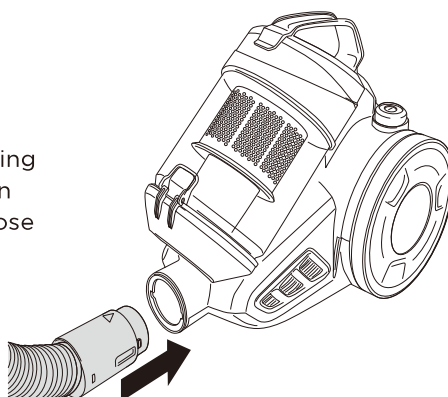
How to...

...assemble your vacuum

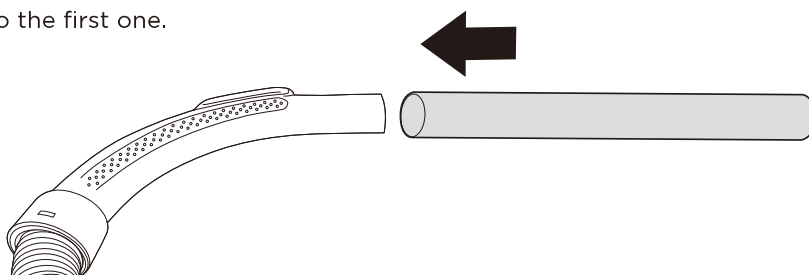
Please note

Do not plug in your unit to the mains supply whilst assembling.

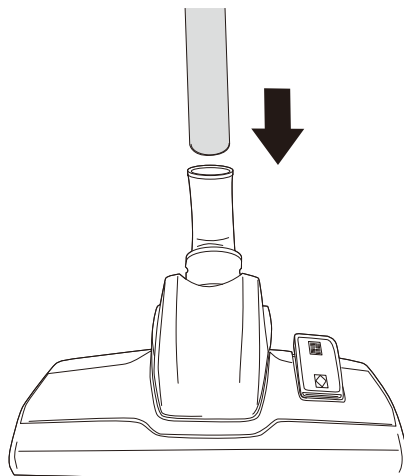
1. Align the hose with the air inlet opening in the main body. Ensure the arrow on top of the hose is visible. Once the hose is in, tighten by turning clockwise.



2. Attach the extension pipe to the end of the hose handle. If a longer length is required, attach the second extension pipe to the first one.



3. Push the extension pipe assembly into the top of the floorhead.

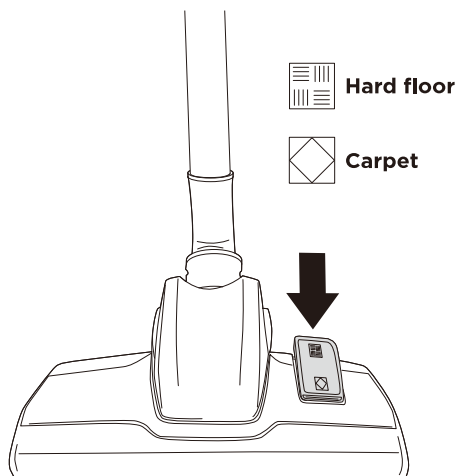


How to...

...set the vacuum for different floor types

The floor type selector switch raises and lowers the height of the vacuum floorhead to make it suitable for different floor types.

1. For hard floors, press the switch down which raises the floorhead. For carpets, lift the switch which lowers the floorhead.

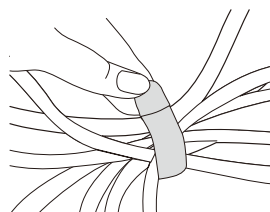


How to...

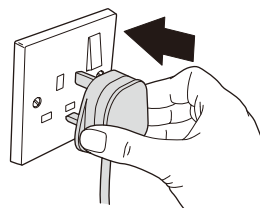
...use your vacuum

Ensure the vacuum is fully assembled before using.

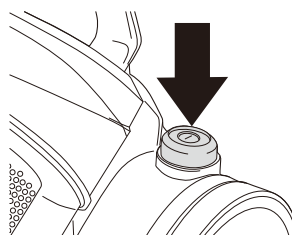
1. Open the velcro wrap holding the power cable together and unravel the cable.



2. Pop the plug into an electrical socket and turn the power on.



3. Press the power on/off button to operate the vacuum. Press again to turn off the vacuum.



4. Move the floorhead back and forth over the surface. Use even strokes. Don't press hard, allow the vacuum to suck away the debris.

Please note

You can set the suction power of the vacuum by sliding the suction regulator back or forth on the handle. We recommend using a low suction power for delicate materials.

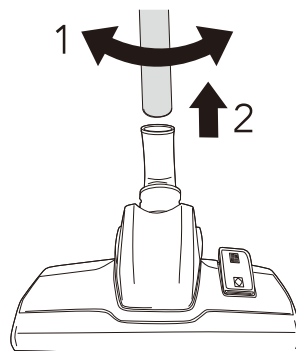
How to...

...attach and use the crevice/brush multi-tool

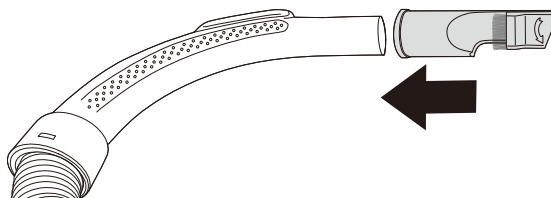
Please note

When changing the attachment ensure the vacuum is switched off.

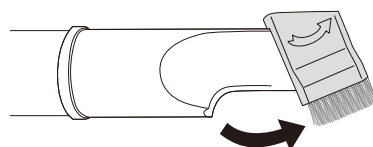
1. Remove the floorhead from the extension pipe by twisting the pipe in any direction **(1)** and pulling upwards **(2)**. Next, remove the extension pipes from the hose end.



2. Attach the crevice/brush multi-tool to the end of the hose. The crevice tool is now ready to use.



3. To use the brush attachment on the crevice tool, pull the top brush section in the direction of the arrow until it clicks into place. For the crevice tool simply push the brush back to the horizontal position.

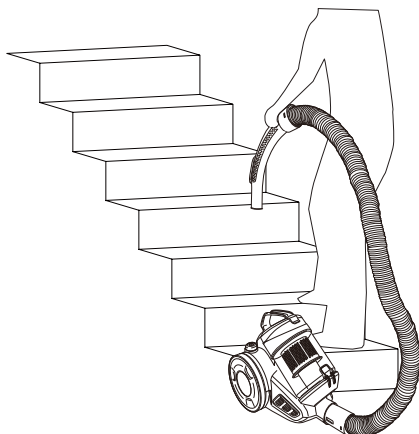


How to...

...clean your stairs

Always work with the vacuum at the bottom of the stairs so it is positioned below you and up against the bottom step.

1. Vacuum the stairs using the multi-tool and the hose.

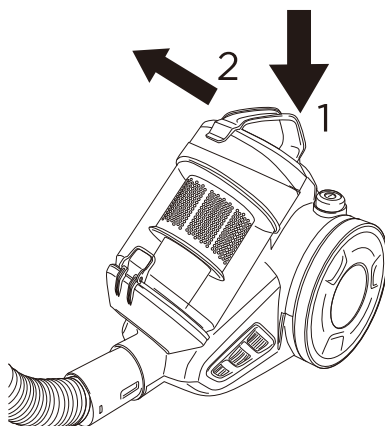


How to...

...remove and empty the bin

Ensure the vacuum is not plugged into the mains supply and is switched off before emptying the bin.

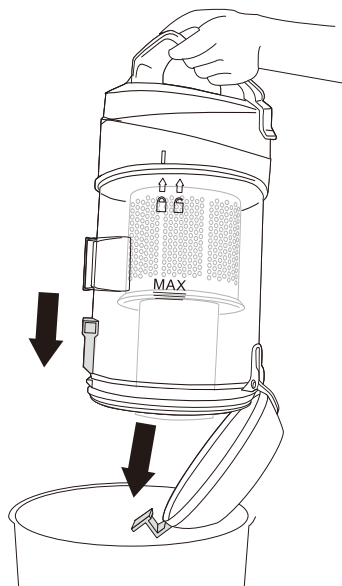
1. Press the bin release button **(1)** and pull the bin away from the rest of the vacuum unit **(2)**.



2. Hold the bin assembly over a household bin and push the latch at the bottom. The debris will fall out into the bin.

Please note: Do not allow the bin to overfill. Don't exceed the MAX level marker. Empty regularly.

Every time you empty the bin, check the filter assembly and tap gently over the household bin to remove any excess dust.



How to...

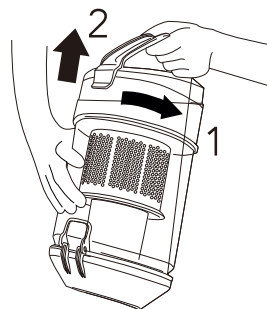
...remove and clean the bin and filter assembly

Please note

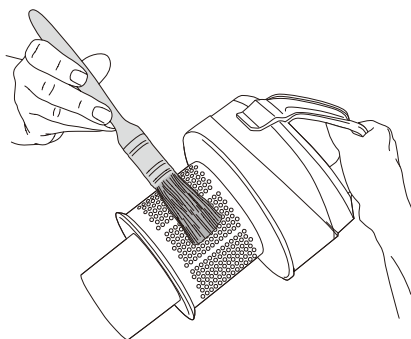
Before starting any cleaning, ensure the vacuum is not plugged into the mains supply and is switched off.

1. Remove the bin and empty as shown in the 'How to...remove and empty the bin' section of this manual.

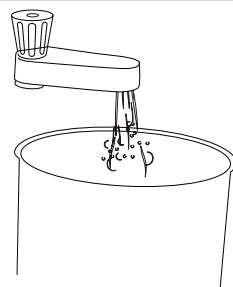
- 2.** Rotate the lid of the bin in an anti-clockwise direction whilst holding onto the bin container **(1)**. Pull the bin lid away from the bin **(2)**.



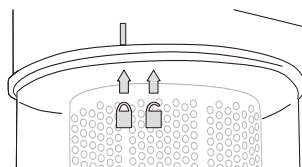
- 3.** Remove excess dust from the filter assembly using a soft brush or a clean paint brush. The filter assembly can be rinsed under water as long as it is left to dry fully for 24 hours before reassembling.



- 4.** Rinse the bin under warm water until the water runs clear and leave to dry for 24 hours.



- 5.** Once the bin is thoroughly dry and the filter has been brushed, reassemble the bin. Ensure all the parts click back into place by aligning the marker on the lid with the open padlock symbol and turning in the direction of the closed padlock symbol.

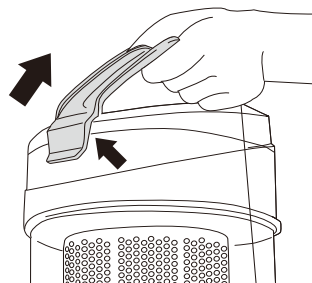


How to...

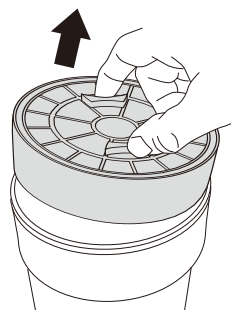
...remove and clean the circular pre-filter,
sponge filter and HEPA exhaust filter

1. To access the circular pre-filter, remove the assembly as shown in the 'How to...remove and empty the bin' section of this manual.

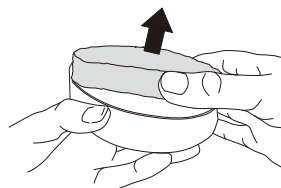
2. Hold the bin container with one hand and with the other hand pull up the tab on the lid towards you to open the lid.



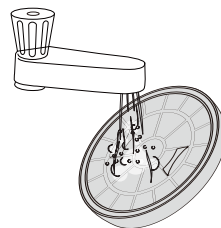
3. Remove the circular pre-filter by pinching the two lugs on the top of the filter and pulling out towards you.



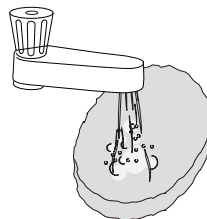
4. Turn the filter assembly over and with your thumb and forefinger pinch the sponge filter and pull out towards you.



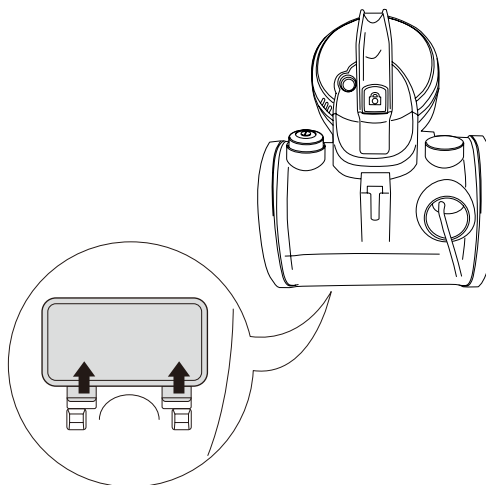
- 5.** Remove any excess debris/dust from the circular pre-filter over a household bin. Rinse it under warm water until the water runs clear and leave to dry for 24 hours.



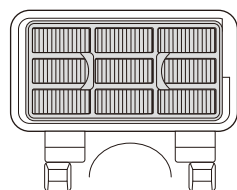
- 6.** Rinse the sponge filter under warm water until the water runs clear and leave to dry for 24 hours.



- 7.** To access the HEPA exhaust filter, turn the vacuum body over to reveal the panel. Push the two tabs up and pull the panel off.

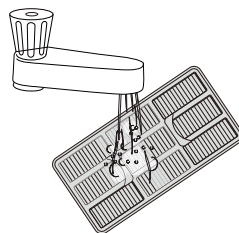


- 8.** Remove the HEPA exhaust filter by pinching the two lugs on the top of the filter and pulling out towards you.



- 9.** Remove any excess debris/dust from the HEPA exhaust filter over a household bin. Rinse it under warm water until the water runs clear and leave to dry for 24 hours.

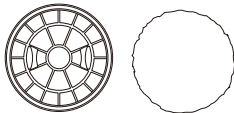
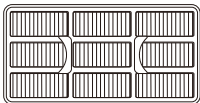
This filter will discolour with use over time; this will not affect performance.



- 10.** Once all the parts are thoroughly dry, reassemble the parts. Don't forget to put the sponge filter back into the circular pre-filter. Ensure all the parts click back into place where they should.

It is important to regularly maintain and clean the filters. A clogged filter reduces suction power and can shorten the life of your vacuum.

Below is a recommended guide for how often you should clean the filters:

Filter Type	Recommended cleaning times
Circular pre-filter and sponge filter 	• Shake out debris when you empty the bin container. • Rinse under warm water once a month.
HEPA exhaust filter 	• Check the filter once a month. Remove any dust/debris as necessary. • Rinse under warm water as often as required.

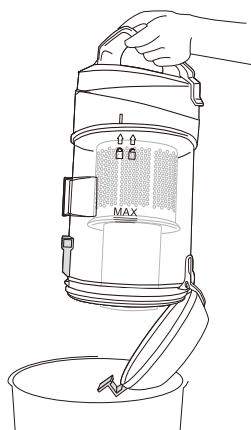
How to...

...clear a blockage

Ensure the vacuum is not plugged into the mains supply and is switched off before dismantling the vacuum.

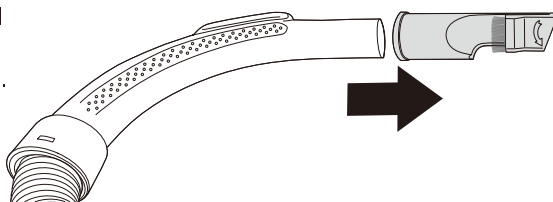
The vacuum would only become blocked if the bin has become too full, the filters are clogged up or a large object has been sucked up.

1. Check the bin and empty if necessary.



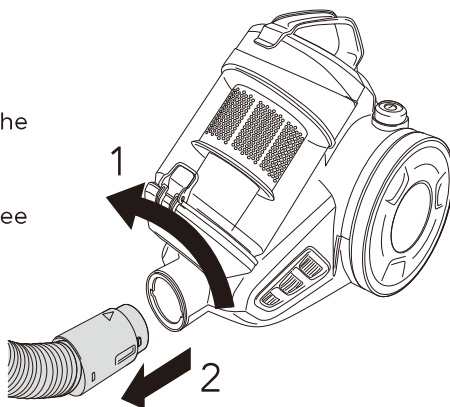
2. Check the filters in the unit, remove any debris/dust and wash if necessary.

3. If the crevice/brush multi-tool was in use, detach it from the hose and check for blockages.



4. Detach the hose from the vacuum by rotating the end in an anti-clockwise direction **(1)** and pulling it away from the vacuum **(2)**.

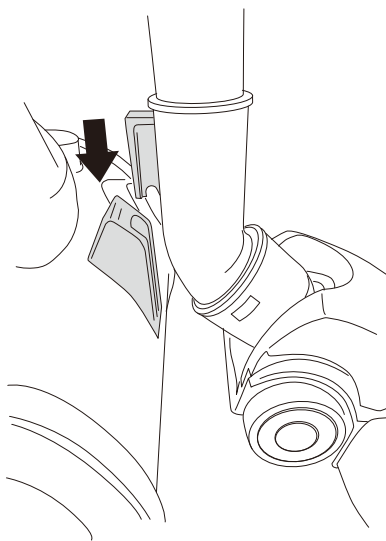
Lay the hose flat and look down it to see if there are any blockages. If there are, use the handle of a broom to clear the obstruction. Take care not to damage the hose in the process.



How to...

...store your vacuum

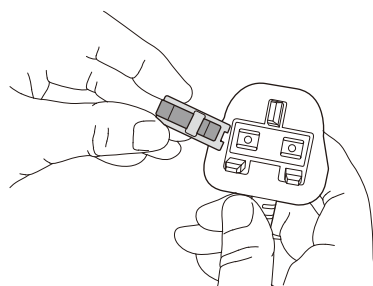
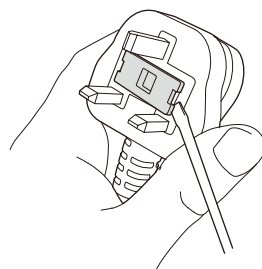
1. Turn off the power at the mains supply and unplug.
2. Remove the crevice/brush multi-tool if last used with it on and attach the extension pipes and floorhead instead.
3. On the back of the floorhead there is a lug which can slide into the back of the vacuum to enable the hose assembly to stand upright.
4. Coil the cord and tidy together and secure using the velcro wrap.
5. Store the vacuum away safely in a dry place.



How to...

...change the fuse

1. Only use a 13 amp fuse.
2. To change the fuse, place a screwdriver into the recess of the plug cover and pull the fuse holder upward until it's free.
3. Slide the fuse out and pop in the replacement.
4. Slot the fuse holder back into the recess and push down until it locks into place.



Troubleshooting

Problem	Possible problem	What to do
Vacuum fails to turn on.	1. The vacuum might not be plugged in properly or the fuse has tripped.	1. Ensure the plug is in the socket properly and switched on. 2. Check the fuse on the mains board. If it has tripped, reset it.
Low suction or poor pickup	1. Bin is full. 2. Filters are blocked. 3. The vacuum is set at the wrong height for the floor type. 4. Blockage in the hose.	1. Empty the bin. Refer to the section 'How to...remove and empty the bin' section in this manual. 2. Check and clean the filters following the guidance in the 'How to...remove and clean the circular pre-filter, sponge filter and HEPA exhaust filter' and 'How to...remove and clean the bin & filter assembly' sections of this manual. 3. Check which setting the switch is on and adjust if necessary. 4. Check the hose. Refer to the section 'How to...clear a blockage' section in this manual.
The vacuum is making an unusual sound and hissing.	1. The airflow is restricted.	1. Check for blockages and clear. Clean the filters.
The vacuum is difficult to push.	1. The vacuum is set to the wrong height for the floor type.	1. Change to the correct setting for your floor type. 2. Open the slider on the hose handle to reduce the suction power if needed.

Notes...

Goblin®

**Your
28 day
no quibble refund**

If you're not delighted with your product, simply bring it back within 28 days for a no quibble refund. Don't forget to include all of the product's original components (for example remote control, power cable or stand) and packaging, along with your receipt or other proof of purchase.

**1 year
guarantee**

This product is covered by a full 1 year Asda guarantee from the day you buy it. In the unlikely event that your product is faulty or you are simply struggling to set it up, don't worry - here's what you should do.

1. First call our Customer Helpline as they may be able to help you with the problem 2. If the problem can't be resolved, you will receive a reference number. 3. Take the reference number, along with the item, all its components and your receipt, to your nearest store for a full refund.

Customer services information

If you require further information, spare parts or advice regarding your product, or if you are experiencing any problems, please contact customer services at the telephone number or address shown opposite. N.B. When calling or writing please quote the product site code.

Call

0333 600 7700

Write

ASDA, Leeds LS11 5AD.

Product name: **ECV002B-19 Vacuum**

Product site code: **15A.09.22.166**

For PDF copy of this manual please scan
QR code and search for model number



ASDA 
technical support
0333 600 7700

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Manufactured for:

ASDA,
Leeds LS11 5AD/ASDA,
Antrim BT41 4GY.

Disposal

This symbol on the product or in the instructions means that your electrical and electronic equipment should be disposed at the end of its life separately from your household waste. There are separate collection systems for recycling in the UK.

For more information, please contact the local authority or your retailer where you purchased the product.



Goblin®