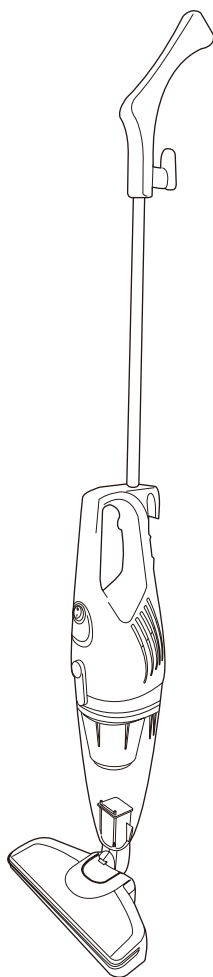


Goblin[®]

GSV101B-19 Stick Vac

User Guide

220-240V~ 50/60Hz 600W



IMPORTANT: RETAIN FOR FUTURE REFERENCE

About this guide

We're here to help you get the most from your stick vac, so please keep hold of this manual for future use.

WARNINGS:

THIS PRODUCT WAS DESIGNED AND MANUFACTURED TO MEET STRICT QUALITY AND SAFETY STANDARDS. THERE ARE, HOWEVER, SOME OPERATIONAL PRECAUTIONS YOU SHOULD BE AWARE OF.

- 1. Read all warnings & instructions in this manual to ensure you get the best out of your product.**
- 2. Don't use the stick vac for anything other than its intended use. The appliance is not suitable for commercial use. This appliance is only for household domestic indoor use and car cleaning.**
- 3. Do not use if the stick vac, cord or plug is damaged.**
- 4. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid hazard.**
- 5. Remove all packaging prior to use. Inspect the product for any damage before use. If damage is found, notify ASDA to exchange the product.**
- 6. Before connecting the stick vac to the power, check the voltage shown on the appliance corresponds with the voltage in your home. If it doesn't, contact your local store.**
- 7. Keep the stick vac away from heat sources or direct sunlight.**
- 8. WARNING: Keep the appliance dry.**

- 9. To avoid electric shock or injury, never immerse the stick vac, cord or plug in liquid or water.**
- 10. Do not handle the appliance with wet hands.**
- 11. Keep away from harsh or abrasive cleaning agents or solvents.**
- 12. Ensure you assemble the stick vac correctly before use.**
- 13. Do not use attachments not recommended by the manufacturer.**
- 14. Always disconnect the appliance from the supply before assembling, disassembling or cleaning.**
- 15. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance.**
- 16. ASDA does not recommend allowing children to operate this appliance.**
- 17. Cleaning and user maintenance shall not be made by children without supervision.**
- 18. Only carry the stick vac by the carry handle.**
- 19. DO NOT use the stick vac if it has been dropped, damaged, left outdoors or dropped into water.**
- 20. Do not pull or carry by the cord, use the cord as a handle, close a door on the cord, pull the cord around sharp corners or edges, or expose the cord to heated surfaces.**
- 21. Ensure fingers and objects are never placed in any part of the stick vac. Clothing or hair may become trapped in the stick vac if used improperly.**
- 22. Keep hair, loose clothing, jewellery, fingers, feet and all parts of your body away from openings and moving parts.**
- 23. Keep all air vents clear and free of dust, lint, hair and**

anything else that may reduce air flow.

- 24. Avoid directing the stick vac near naked flames as the air discharged may extinguish gas fires and pilot lights or disturb ashes in an open fire.**
- 25. DO NOT use the stick vac to suck up large objects or objects that are likely to damage the vacuum cleaner.**
- 26. DO NOT attempt to vacuum long hair, string, pieces of cloth etc. as these may clog the stick vac.**
- 27. DO NOT vacuum hot items e.g. cigarettes, matches, ashes.**
- 28. DO NOT vacuum fine dust, such as brick dust, plaster dust etc. This may damage the stick vac.**
- 29. DO NOT vacuum hard or metal objects, nails, pins etc.**
- 30. DO NOT pick up toxic or flammable materials or use in the presence of explosive or toxic dust, liquids or vapour.**
- 31. DO NOT put objects into openings.**
- 32. Use only on dry indoor surfaces.**
- 33. Never use to suck up water or liquids.**
- 34. DO NOT use without all the filters in place or with any filter blocked.**
- 35. DO NOT use the vacuum to clean animals.**
- 36. Switch the cleaner off before plugging or unplugging the stick vac into the mains supply, and when attaching or removing accessories.**
- 37. Take extra care when vacuuming stairs.**
- 38. Keep any attachments away from your face and body.**
- 39. This vacuum has a thermal safety device which cuts off the power when overheated. If this happens, unplug the vacuum and allow it to cool down completely before reusing.**
- 40. Wrap the cord loosely around the bracket before storing.**

- 41. The appliance shall not be left unattended while it is connected to the supply mains.**
- 42. Environmental information: If at anytime in the future you should need to dispose of this product, please note that, in the UK, waste electrical products/batteries should not be disposed of with household waste.**

AUTOMATIC THERMAL CUT OUT

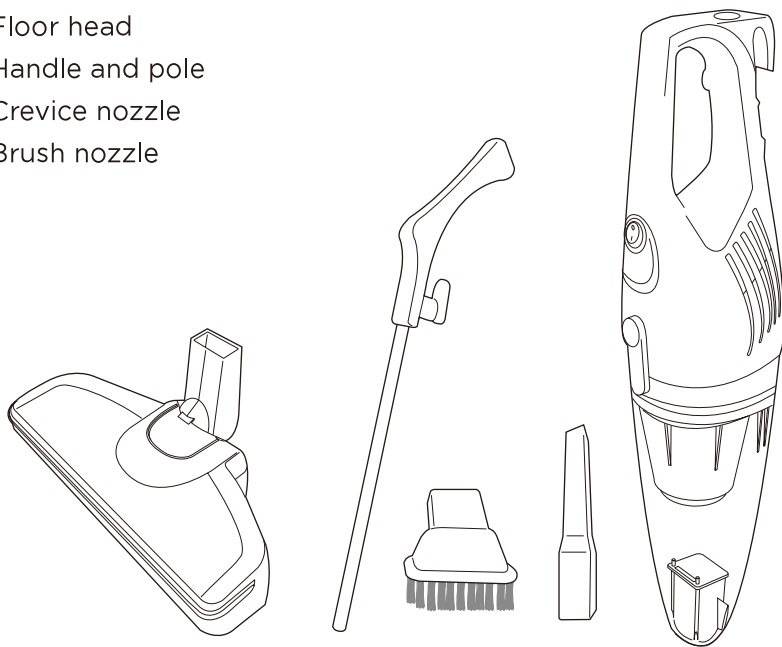
A safety thermostat inside the cleaner protects the motor from overheating if the airways or filters are clogged. If the stick vac suddenly stops working during operation, switch off and unplug immediately. Allow the motor to cool for an hour, empty the bin and thoroughly clean the filters and airways. Plug in the stick vac again and switch on. The stick vac should now operate normally.

This is a vacuum cleaner for general purpose, of which measurement and calculation methods used comply with EN 60312-1 & EU regulation No. 666/2013

**This vacuum cleaner complies with the Ecodesign requirements set out in Commission Regulation (EU) 2023/826 for energy-related products.
The power consumption in off-mode is 0.03W.**

You should have

- Stick vac main body
- Floor head
- Handle and pole
- Crevice nozzle
- Brush nozzle



How to...

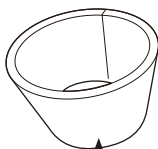
...recognise the parts of your stick vac



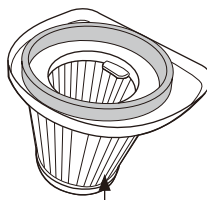
**Crevice
nozzle**



Brush nozzle



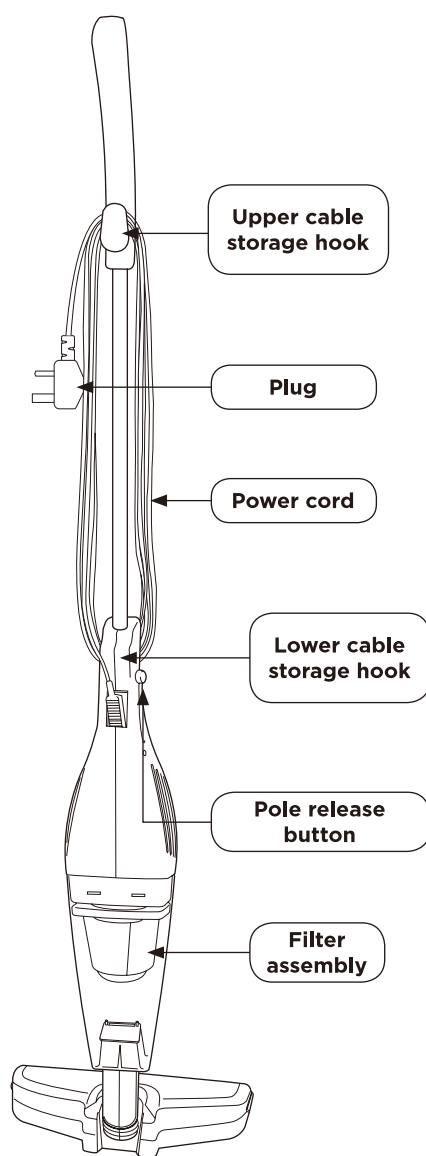
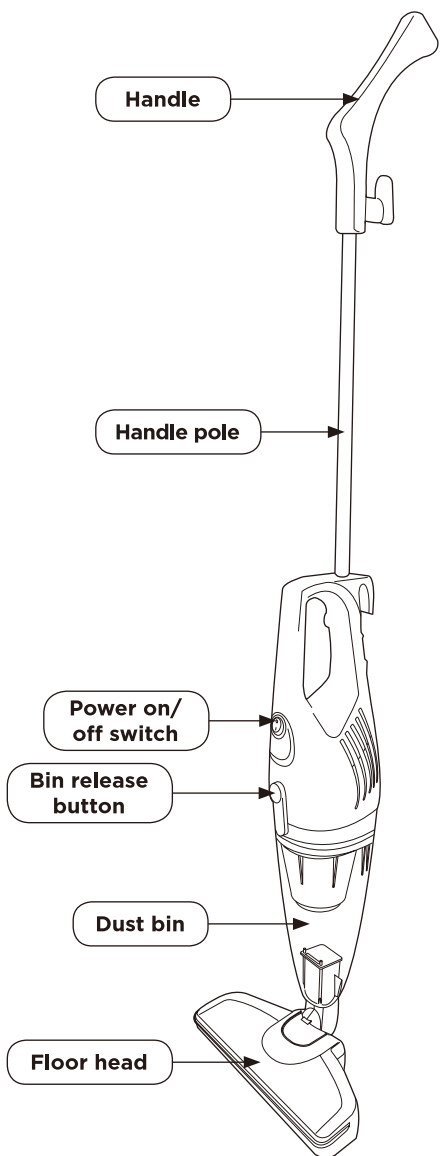
**HEPA filter
sponge**



**Cylinder HEPA
filter and
rubber seal**



**Sponge
filter**



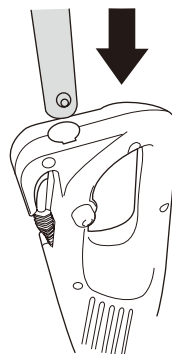
How to...

...assemble/disassemble and use your stick vac

Please note

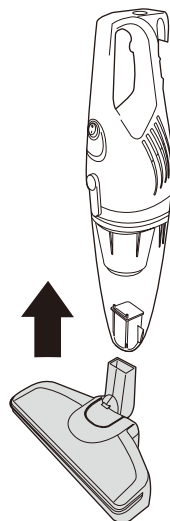
Before assembling or changing attachments, ensure the stick vac is not plugged into the mains supply and is switched off.

1. Align the handle pole with the top of the stick vac main body and push down until the handle pole clicks into place.

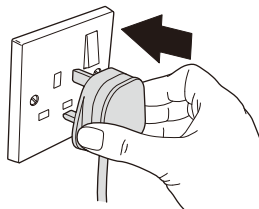


2. Insert the floor head into the bottom of the dust bin. The stick vac is now assembled for use as an upright vac.

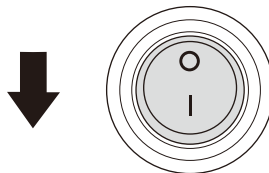
Lean the vacuum safely against a wall or surface, or lay the vac down on the floor when not in use.



- 3.** Pop the plug into an electrical socket and turn the power on.

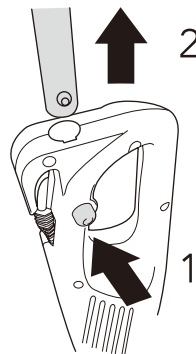


- 4.** Turn the stick vac on by pushing the power on/off switch down.



- 5.** Move the floor head back and forth over the surface. Use even strokes. Don't press hard; allow the floor head to suck away the debris.

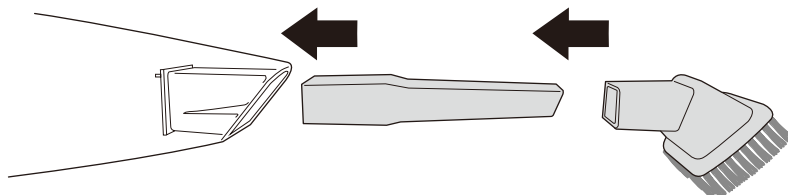
- 6.** To use the stick vac as a handheld vac, remove any accessories from the dust bin by simply pulling them away. Then remove the handle and pole by pressing the pole release button **(1)** and pulling the handle up and away from the main body **(2)**. Turn the power on.



- 7.** Move the nozzle of the vac main body back and forth over the surface to be cleaned. Don't press hard; allow the vac to suck up any dust and dirt. When finished, turn the power off on the vac and at the mains supply.

It is recommended to only use the crevice or brush nozzle when the vac is being used as a handheld vac.

8. Push the wider end of the crevice nozzle into the opening of the dust bin. If you wish to use the brush nozzle, attach this to the crevice nozzle as shown.

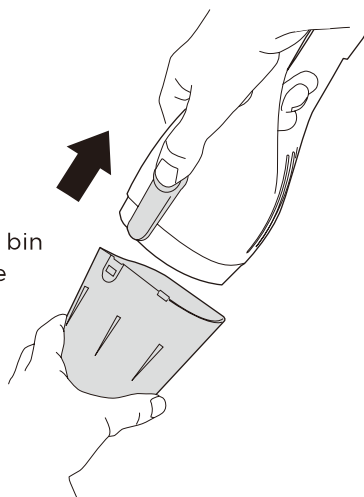


How to...

...remove the dust bin and clean the filters

Ensure the stick vac is switched off.

1. Press the bin release button and pull the dust bin away from the main body, keeping the nozzle facing downwards.



- 2.** With the nozzle pointing downwards, pull out the cylinder HEPA filter. To do this hook your finger under the lug **(1)** and lift out **(2)**.

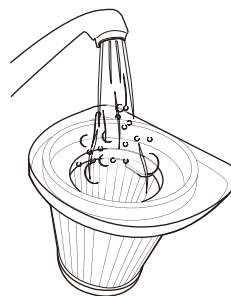
Place the filter aside and empty the contents of the dust bin into your household waste bin.



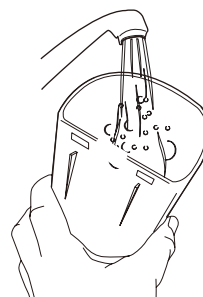
- 3.** Next, remove the HEPA filter sponge from the outside of the cylinder HEPA filter.

- 4.** Tap both filters over a household bin to remove excess dust.

Rinse both the cylinder HEPA filter and the HEPA filter sponge under warm water and leave to dry for 24 hours.

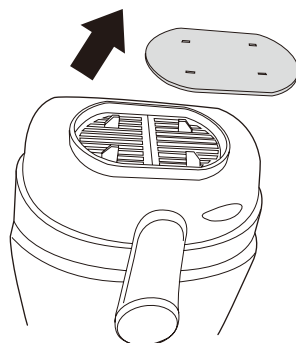


- 5.** Rinse the dust bin under warm water until the water runs clear and leave to dry for 24 hours.



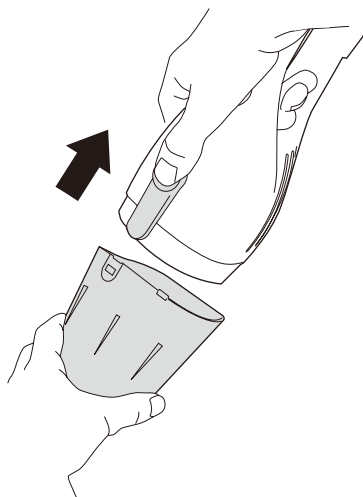
- 6.** The sponge filter can be found on the main body. With your thumb and forefinger, pinch the sponge filter and pull out towards you.

Rinse under warm water until the water runs clear and leave to dry for 24 hours.



- 7.** Once all the parts are thoroughly dry, reassemble the dust bin. Don't forget to put the HEPA filter sponge and rubber seal back on the cylinder HEPA filter before putting the filter assembly into the dust bin.

- 8.** Press the bin release button and push the dust bin back onto the main body, ensuring the bin clips together at the front and back.



It is important to regularly maintain and clean the filters. A clogged filter reduces suction power and can shorten the life of your stick vac.

Here is a recommended guide for how often you should clean the filters:

Filter Type	Recommended cleaning times
Circular HEPA filter	• Shake out debris when you empty the dust bin. • Rinse under warm water once a month.
Sponge filters	• Occasionally remove any dust/debris as necessary. The filters can also be rinsed under warm water once a month.

How to...

...clear a blockage

Ensure the stick vac is not plugged into the mains supply and is switched off before dismantling the vac.

The stick vac would only become blocked if the dust bin has exceeded the 'Max' level, the filters are clogged up or a large object has been sucked up.

1. Check the dust bin and empty if necessary.
2. Check the 3 filters in the unit, remove any debris/dust and wash if necessary.
3. If the floor head, crevice or brush nozzles were in use, detach them from the dust bin and check for blockages. Remove any blockages.

How to...

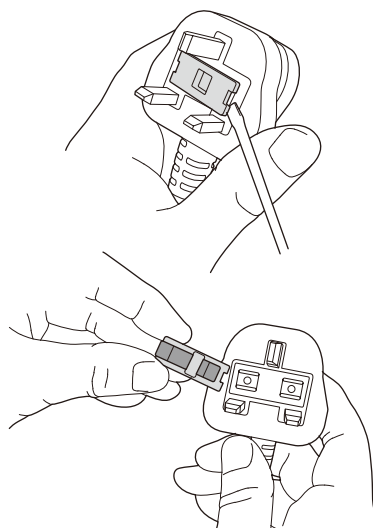
...store your stick vac

1. Turn off the power at the mains supply and unplug.
2. Remove any attachments if the stick vac was last used with them on. Ensure the vac is fully assembled with floor head and handle pole.
3. Wrap the cord around the upper and lower cable storage hooks on the back of the stick vac.
4. Store the stick vac and accessories away safely in a dry place.

How to...

...change the fuse

1. Only use a 13 amp fuse.
2. To change the fuse, place a screwdriver into the recess of the plug cover and pull the fuse holder upward until it's free.
3. Slide the fuse out and pop in the replacement.
4. Slot the fuse holder back into the recess and push down until it locks into place.



Goblin®

**Your
28 day
no quibble refund**

If you're not delighted with your product, simply bring it back within 28 days for a no quibble refund. Don't forget to include all of the product's original components (for example remote control, power cable or stand) and packaging, along with your receipt or other proof of purchase.

**1 year
guarantee**

This product is covered by a full 1 year Asda guarantee from the day you buy it. In the unlikely event that your product is faulty or you are simply struggling to set it up, don't worry - here's what you should do.

1. First call our Customer Helpline as they may be able to help you with the problem 2. If the problem can't be resolved, you will receive a reference number, 3. Take the reference number, along with the item, all its components and your receipt, to your nearest store for a full refund.

Customer services information

If you require further information, spare parts or advice regarding your product, or if you are experiencing any problems, please contact customer services at the telephone number or address shown opposite. N.B. When calling or writing please quote the product site code.

Call

0333 600 7700

Write

ASDA, Leeds LS11 5AD.

Product name: **GSV101B-19 Stick vac**

Product site code: **15A.09.22.167**

Troubleshooting

Problem

The stick vac is plugged in, but not working.

What to do

1. Check the power cord and plug are not damaged.
2. Check and replace the fuse.

The suction is decreasing and the stick vac is not picking up dirt.

Empty the dust bin, clean the filters and check there are no blockages in the attachments or floor head.

The stick vac is overheating.

Check the filters are not blocked.

Dust is coming out of the stick vac.

The dust bin has not been fitted correctly. Please refit following the instructions in this manual.

The air coming out of the stick vac smells.

Clean the filters and dust bin.

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Manufactured for:

ASDA,
Leeds LS11 5AD/ASDA,
Antrim BT41 4GY.

Disposal

This symbol on the product or in the instructions means that your electrical and electronic equipment should be disposed at the end of its life separately from your household waste. There are separate collection systems for recycling in the UK.

For more information, please contact the local authority or your retailer where you purchased the product.



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ASDA
technical support
0333 600 7700

For PDF copy of this manual please scan QR code and search for model number

