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ASDAtech

TRUE WIRELESS EARBUDS



Model: ATA2525SH

USER MANUAL

Bluetooth Device Name: AT-TWS-G23

What's in the box

- True wireless earbuds
- Charging case
- 3 sizes of silicone caps
- USB-A to USB-C charging cable
- Product guide

Specification

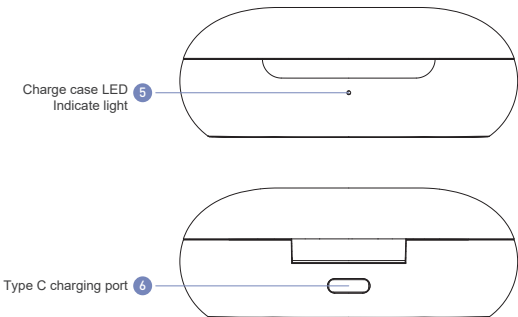
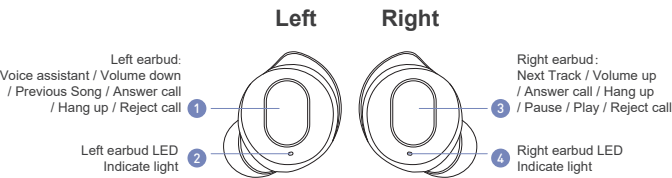
BT Specification: Bluetooth V5.3  
BT Profiles Supported: A2DP, AVRCP, HFP, HSP.  
Operating Distance: 10 meters(Subject to local conditions)  
Speaker diameter: 9mm  
Impedance: 16 Ohm  
Sensitivity: 105dB at 1kHz  
Frequency Range: 20Hz – 20kHz  
Battery: 40mAh / 200mAh  
Playtime: 6 hours playtime per charge, 18 hours total with 2 extra case charges  
Charging time: 3 hour  
USB-C charging port on Charging Case

Important !

Remove the protective film between the charging points of the earbuds and the charging case before use.



Functions



|                                 |                                                                                                                                                                                                                                          |
|---------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Model no.                       | ATA2525SH                                                                                                                                                                                                                                |
| Bluetooth operation             |                                                                                                                                                                                                                                          |
| Bluetooth Pairing Name          | AT-TWS-G23                                                                                                                                                                                                                               |
| Power On                        | Open the charge case and take out the earbuds.They will automatically power on and generate a voice prompt stating "Power on, Pairing" .The LEDs on the earbuds ② and ④ will alternately flash between orange and white.                 |
| Power off                       | When the earbuds are placed into the charging case and the lid is closed, they will automatically power off and commence charging. The LEDs on the earbuds, ② and ④ will flash orange.                                                   |
| Pairing & Bluetooth Connection  | When the earbuds are removed from their charging case they will automatically pair with each other, you can then search for the Bluetooth name "AT-TWS-G23" on your device. After sucessfull pairing you will hear "Bluetooth connected" |
| Playing music                   |                                                                                                                                                                                                                                          |
| Play/pause                      | When music is playing, press and hold your right earphone key ③ to pause the music . press and hold key ③ again to start play                                                                                                            |
| Voice assistant                 | Press and hold your left earphone ① to active your device voice assistant                                                                                                                                                                |
| Next track                      | Press right key ③ one time to next track                                                                                                                                                                                                 |
| Previous track                  | Press left key ① one time to previous track                                                                                                                                                                                              |
| Volume +                        | Double tap right key ③ for volume up                                                                                                                                                                                                     |
| Volume -                        | Double tap left key ① for volume down                                                                                                                                                                                                    |
| Phone calls                     | When receiving an incomming call you will hear a default ringtone in your earbuds notifying you.                                                                                                                                         |
| Pickup the phone                | Touch either side① or ③ once to answer                                                                                                                                                                                                   |
| Reject call                     | Press and hold either side ① or ③ for 2 seconds to refuse the call                                                                                                                                                                       |
| Hang up call                    | Touch either side① or ③ once to hang up call                                                                                                                                                                                             |
| Built-in battery-saving feature | Your earbuds will automaticaly switch off if there is no active connection between the earbuds and your device.                                                                                                                          |
| Battery low                     | When your earbuds are low on charge you will hear a voice reminder stating "battery low" and the LEDs on the earbuds will flash orange every 5 sec as a visual reminder.                                                                 |
| Earbud charging                 | When charging the LEDs on the earbuds will illuminate white ② & ④ and the charging case LED will flash red ⑤.                                                                                                                            |
| Charging completed              | When charging has competed the charging case LED will illuminate red ⑤.                                                                                                                                                                  |

Trouble shooting

The earbuds cannot be turned on

Make sure they are fully charged and securely fitted into the case with the lid closed. Cannot find earbuds in Bluetooth list.

Cannot find earbuds in Bluetooth list

Make sure they are in pairing mode, the LEDs on the earbuds should flash alternately between white and orange.  
Place the earbuds in the case, close the lid and wait 10 seconds. Remove both the earbuds and wait for them to pair with each other. This takes approx. 5 seconds after the last earbud is removed from the case.Make sure that they are not already connected to another device.

The earbuds keep disconnecting and/or burbling sounds

The operating range is approximately 10 metres in ideal conditions. If you move beyond this, the connection may drop.  
Check that the device is fully charged.  
Interference from other devices.  
Metal objects obstructing signal.  
Phone case interfering with signal propagation.  
Low signal quality.

Incorrect operations on buttons

Some functions are dependant on your device settings and configuration. Please check your device settings.  
Check that the buttons are free from makeup and other substances.

Earbuds wont charge

Make sure the USB-C Charger and cable is working correctly.  
Check that the charging pads on the earbuds and the charging pins in the case are clean and free from contaminates.  
Protection film from shipping has been left on the earbuds .

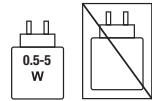
Safety Instructions

- **Read this user guide carefully before first use.** It contains important safety information as well as instructions for the use and care of the device. Save the guide for future reference and include it with the device if passing it on to a third party.
- **To avoid dangerous situations,** do not use the device for any purpose other than those described in the instructions. Improper use is hazardous and voids the warranty.
- **This product is not intended for use** by individuals (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they are supervised by someone responsible for their safety or have been instructed on how to use the product.
- **Children should be supervised** to ensure they do not play with the product.
- **⚠ Danger:** Excessive sound pressure from earphones earbuds and headphones can cause hearing loss. Listening to loud music for extended periods may impair your hearing. Set the volume to a moderate level.
- **This product is intended for use in moderate climates only.** Do not use in tropical or very humid environments eg saunas, steam rooms etc

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- **Avoid moving the product between cold and warm environments.** Condensation can damage the product and its electronic components.
- **Do not use accessories or parts not specifically recommended by the manufacturer.** Doing so may cause injury or damage and will void the warranty.
- **Do not touch, press, or rub the surface of the product with sharp or hard objects.**
- **To reduce the risk of fire or electric shock,** do not expose the device to rain or humidity.
- **Do not expose the product to dripping or splashing water and do not wash with clothes.**
- **Ensure that no objects or liquids** penetrate through openings into the housing.
- **Never immerse electrical parts** of the product in water or other liquids during cleaning or use.
- **Never place the product under running water.**
- **Do not place the product near devices that produce strong magnetic fields, such as motors, loudspeakers, or transformers.**
- **Do not expose the product to direct sunlight, humidity, dirt, hot light sources, or strong magnetic fields.**
- **Avoid exposing the product to high temperatures, strong vibrations, or mechanical stress.**
- **If the product shows signs of damage, do not use it. Have it inspected and repaired by a qualified technician, or contact customer service.**
- **Do not disassemble the product or attempt to repair it yourself.**
- **Do not subject earbuds directly with hairspray or other products as this may interfere with the functionality of the product**

Hereby,ASDA Stores Ltd., declares that the radio equipment: ATA2525SH is in compliance with the essential requirements and other relevant provisions of directive 2014/53/EU & UK Radio Equipment Regulations 2017.  
(a)The transmitting frequency band for this model is 2.402-2.480GHZ  
(b)The maximum allowed transmitting power for this model is 4.97dBm (3.141mw)



The power delivered by the charger must be between min [0.5] Watts required by the radio equipment, and max [5] Watts in order to achieve the maximum charging speed.



This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimise its impact on European directive, user has the choice to give his product to a competent recycling organisation or to the retailer when he buys an new electrical or electronic equipment.

Please dispose of batteries in an environmentally friendly manner. Do not put batteries into the household waste. Please use the return and collection systems in your community or contact the dealer where you purchased the product.



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