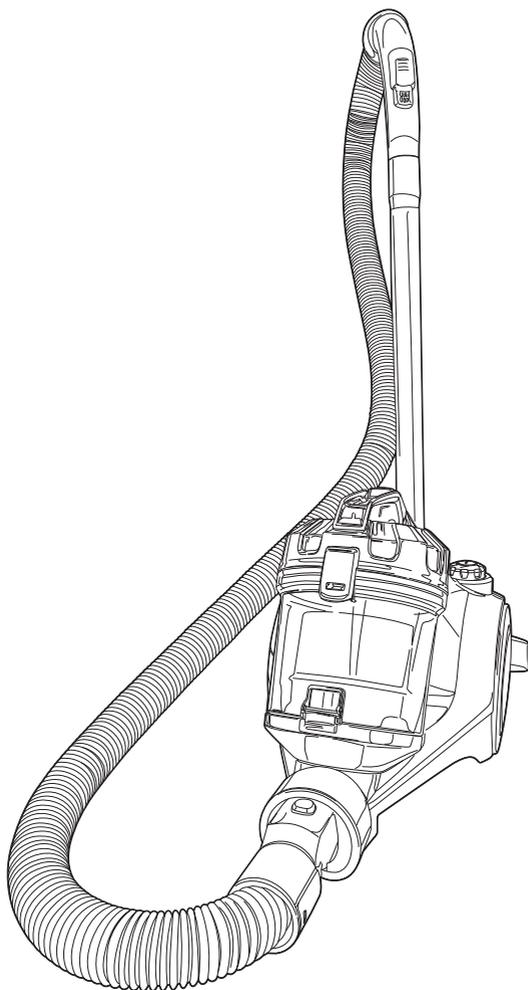


# Goblin<sup>®</sup>

## GCV404W-21 Vacuum

User Guide

220-240V~ 50-60Hz 700W



**IMPORTANT: RETAIN FOR FUTURE REFERENCE**

# About this guide

We're here to help you get the most from your vacuum, so please keep hold of this manual for future use.

## WARNINGS:

**THIS PRODUCT WAS DESIGNED AND MANUFACTURED TO MEET STRICT QUALITY AND SAFETY STANDARDS. THERE ARE, HOWEVER, SOME OPERATIONAL PRECAUTIONS YOU SHOULD BE AWARE OF.**

- 1. Read all warnings & instructions in this manual to ensure you get the best out of your product.**
- 2. Don't use the vacuum for anything other than its intended use. The appliance is not suitable for commercial use. This appliance is only for household domestic indoor use and car cleaning.**
- 3. Do not use if the vacuum, cord or plug is damaged.**
- 4. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid hazard.**
- 5. Remove all packaging prior to use. Inspect the product for any damage before use. If damage is found, notify ASDA to exchange the product.**
- 6. Before connecting the vacuum to the power, check the voltage shown on the appliance corresponds with the voltage in your home. If it doesn't, contact your local store.**
- 7. Keep the vacuum away from heat sources or direct sunlight.**
- 8. WARNING: Keep the appliance dry.**

- 9. To avoid electric shock or injury, never immerse the vacuum body, cord or plug in liquid or water.**
- 10. Do not handle the appliance with wet hands.**
- 11. Keep away from harsh or abrasive cleaning agents or solvents.**
- 12. Ensure you assemble the vacuum correctly before use.**
- 13. Do not use attachments not recommended by the manufacturer.**
- 14. Always disconnect the appliance from the supply before assembling, disassembling or cleaning.**
- 15. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance.**
- 16. ASDA does not recommend allowing children to operate this appliance.**
- 17. Cleaning and user maintenance shall not be made by children without supervision.**
- 18. Only carry the vacuum by the carry handle.**
- 19. DO NOT use the vacuum if it has been dropped, damaged, left outdoors or dropped into water.**
- 20. Do not pull or carry by the cord, use the cord as a handle, close a door on the cord, pull the cord around sharp corners or edges, or expose the cord to heated surfaces.**
- 21. Ensure fingers and objects are never placed in any part of the vacuum cleaner. Clothing or hair may become trapped in the vacuum if used improperly.**
- 22. Keep hair, loose clothing, jewellery, fingers, feet and all parts of your body away from openings and moving parts.**
- 23. Keep all air vents clear and free of dust, lint, hair and**

anything else that may reduce air flow.

24. **Avoid directing the vacuum near naked flames as the air discharged may extinguish gas fires and pilot lights or disturb ashes in an open fire.**
25. **DO NOT use the vacuum to suck up large objects or objects that are likely to damage the vacuum cleaner.**
26. **DO NOT attempt to vacuum long hair, string, pieces of cloth etc., as these may clog the vacuum cleaner.**
27. **DO NOT vacuum hot items e.g. cigarettes, matches, ashes.**
28. **DO NOT vacuum fine dust, such as brick dust, plaster dust etc. This may damage the vacuum cleaner.**
29. **DO NOT vacuum hard or metal objects, nails, pins etc.**
30. **DO NOT pick up toxic or flammable materials or use in the presence of explosive or toxic dust, liquids or vapour.**
31. **DO NOT put objects into openings.**
32. **Use only on dry indoor surfaces.**
33. **Never use to suck up water or liquids.**
34. **DO NOT use without all the filters in place or with any filter blocked.**
35. **DO NOT use the vacuum to clean animals.**
36. **Switch the cleaner off before plugging or unplugging the vacuum cleaner into the mains supply, and when attaching or removing accessories.**
37. **Take extra care when vacuuming stairs.**
38. **Keep the end of the hose and attachments away from your face and body.**
39. **This vacuum has a thermal safety device which cuts off the power when overheated. If this happens, unplug the vacuum and allow it to cool down completely before reusing.**
40. **The appliance shall not be left unattended while it is connected to the supply mains.**

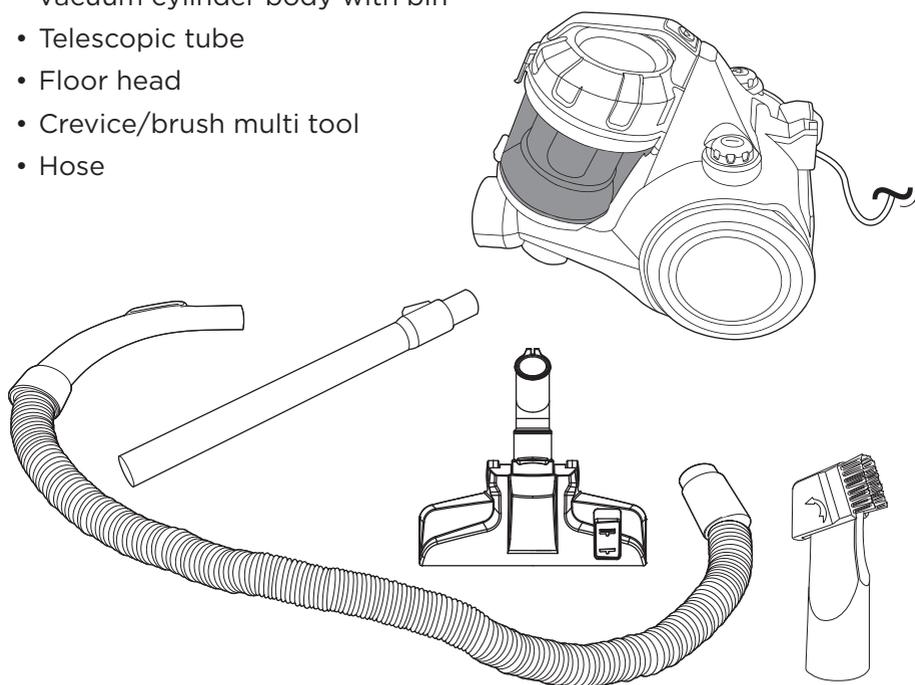
**41. Environmental information: If at anytime in the future you should need to dispose of this product, please note that, in the UK, waste electrical products/batteries should not be disposed of with household waste.**

#### **AUTOMATIC THERMAL CUT OUT**

**A safety thermostat inside the cleaner protects the motor from overheating if the airways or filters are clogged. If the vacuum cleaner suddenly stops working during operation, switch off and unplug immediately. Allow the motor to cool for an hour, empty the bin and thoroughly clean the filters and airways. Plug in the vacuum again and switch on. The vacuum should now operate normally.**

# You should have

- Vacuum cylinder body with bin
- Telescopic tube
- Floor head
- Crevice/brush multi tool
- Hose

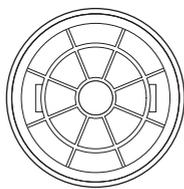


# How to...

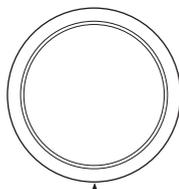
...recognise the parts of your vacuum



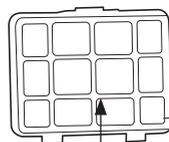
Crevice/brush  
multi-tool



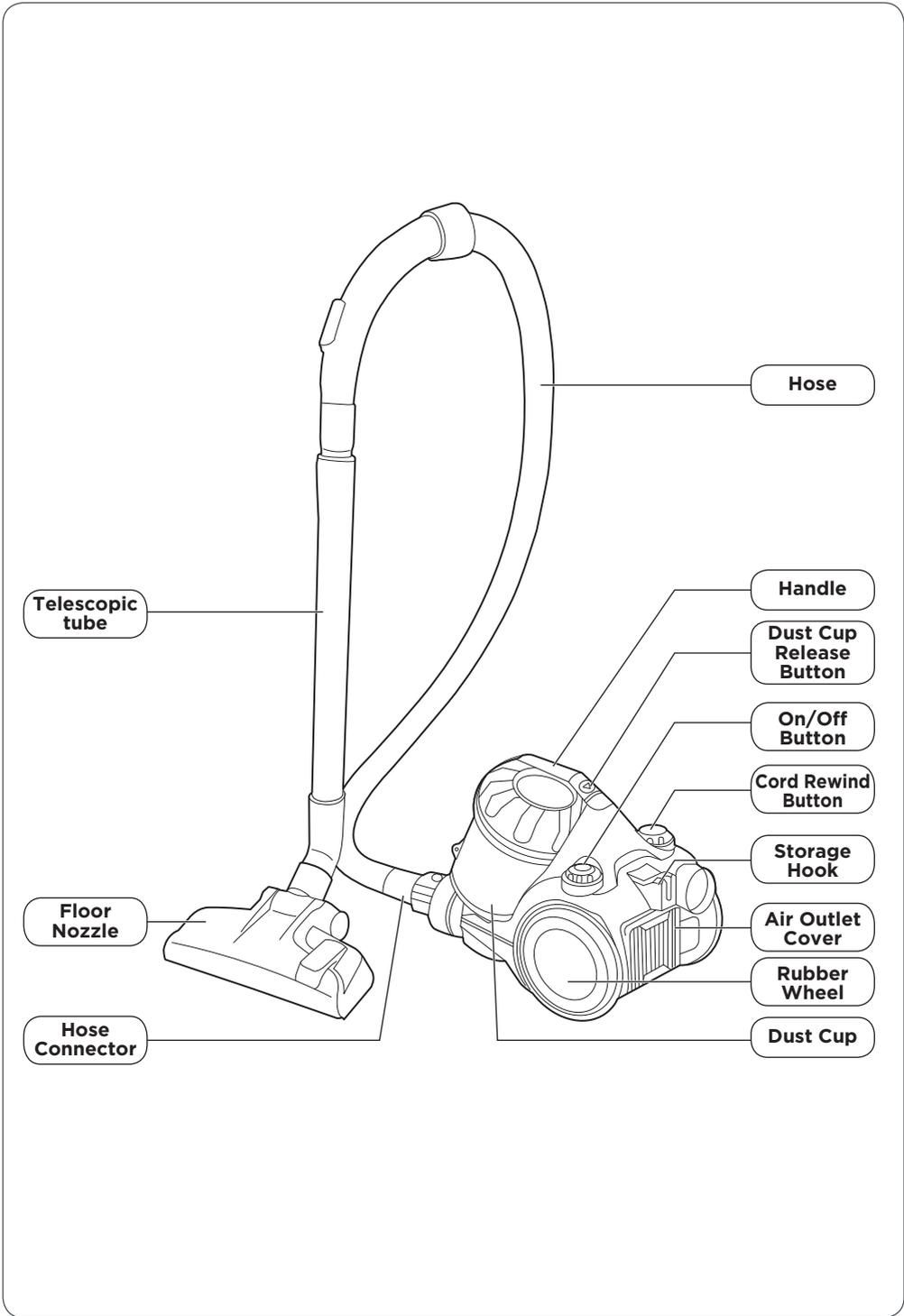
MIF filter



Circular  
sponge filter



Outlet  
HEPA filter



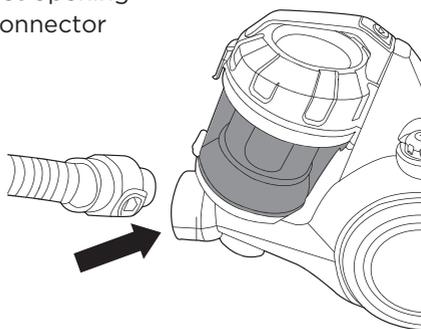
# How to...

...assemble your vacuum

## Please note

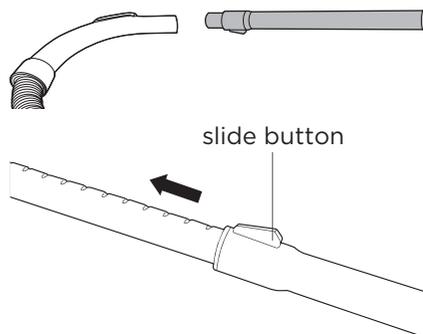
Do not plug in your unit to the mains supply whilst assembling.

1. Align the hose with the air inlet opening in the main body. Insert the connector until you hear a click.

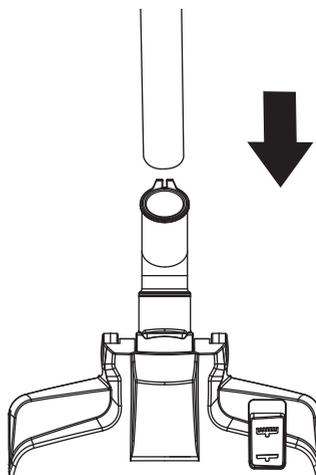


2. Attach the end of the hose handle into the end of the telescopic tube.

Push the slide button forwards and pull out the bottom part of the tube to adjust the tube to your preferred length.



3. Push the other end of the telescopic tube into the floor head.

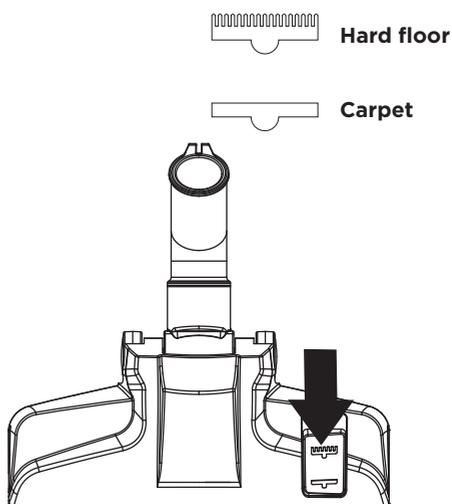


## How to...

...set the vacuum for different floor types

The floor type selector switch raises and lowers the height of the vacuum floor head to make it suitable for different floor types.

1. For hard floors, press the switch down, which raises the floor head. For carpets, lift the switch, which lowers the floor head.

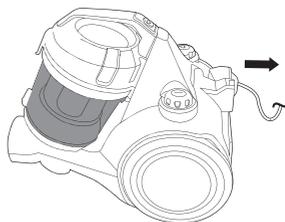


# How to...

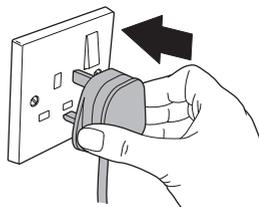
## ...use your vacuum

Ensure the vacuum is fully assembled before using.

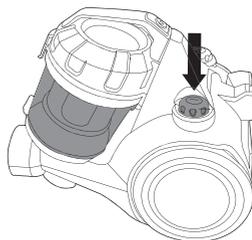
1. Pull the power cable from the main unit by holding the plug. Do not exceed the red marker on the cable.



2. Pop the plug into an electrical socket and turn the power on.



3. Press the power on/off button to operate the vacuum. Press again to turn off the vacuum.



4. Move the floor head back and forth over the surface. Use even strokes. Don't press hard; allow the cleaning to suck away the debris.

## Please note

You can set the suction power of the vacuum by sliding the suction regulator back or forth on the hose handle. We recommend using a low suction power for delicate materials. To extend the telescopic tube, push the slide button with one hand holding the wider tube, and slide out the narrow tube to preferred length.

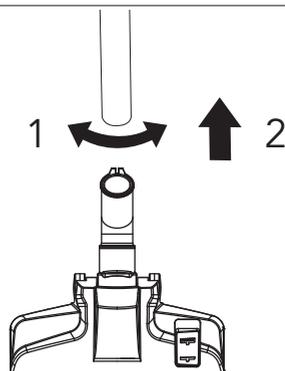
# How to...

...attach and use the crevice/brush multi-tool

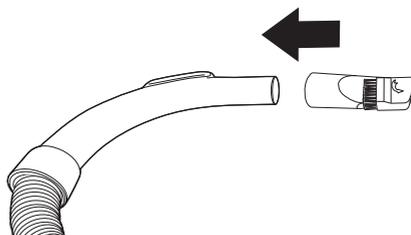
## Please note

When changing the attachment ensure the vacuum is switched off.

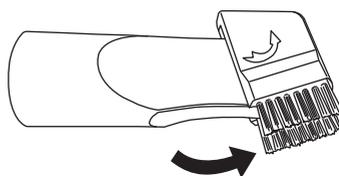
1. Remove the floor head from the telescopic tube by twisting the pole in any direction **(1)** and pulling upwards **(2)**. Next, remove the telescopic tube from the hose end.



2. Attach the crevice/brush multi-tool to the end of the hose. The crevice tool is now ready to use.



3. To use the brush attachment on the crevice tool, pull the top brush section in the direction of the arrow until it clicks into place. To use the crevice tool, simply push the brush back to the horizontal position.

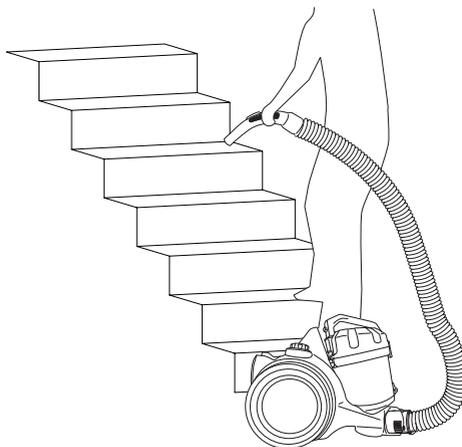


# How to...

...clean your stairs

Always work with the vacuum at the bottom of the stairs so it is positioned below you and up against the bottom step.

1. Vacuum the stairs using the crevice/brush multi-tool or the hose.

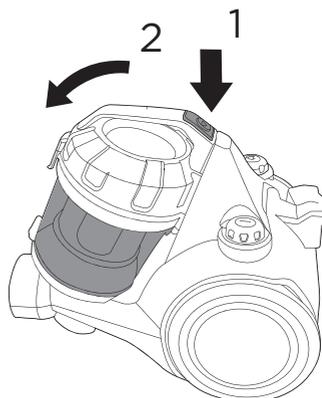


# How to...

...remove and empty the bin container

Ensure the vacuum is not plugged into the mains supply and is switched off before emptying the bin.

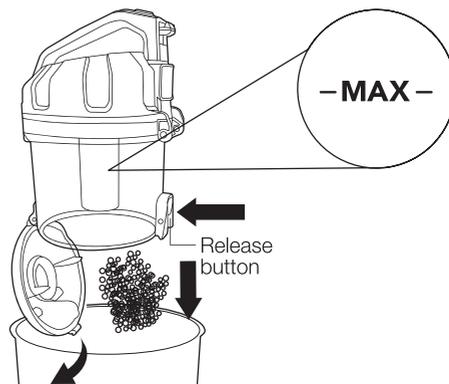
1. Press the bin release button (1) and pull the bin assembly away from the rest of the vacuum unit using the handle (2).



2. Hold the bin assembly over a household bin and push the button at the bottom. The debris will fall out into the bin.

Please note: Do not allow the bin container to overfill. Don't exceed the MAX level marker. Empty regularly.

Every time you empty the bin container, check the filter assembly and tap gently over the household bin to remove any excess dust.



# How to...

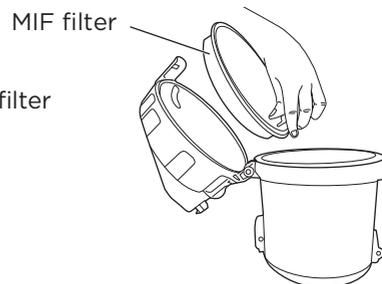
...remove and clean the MIF filter, circular sponge filter and outlet HEPA filter

1. To access the circular sponge filter, remove the bin container as shown in the 'How to...remove and empty the bin container section of this manual.

2. Open the dust cup lid by pushing its lock upwards.



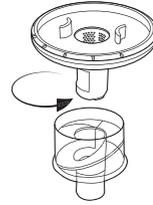
3. Remove the circular MIF filter and sponge filter from the lid by simply pulling it out.



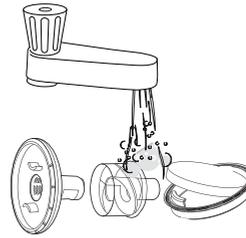
- 4.** Take out the cyclone unit from the dust bin.



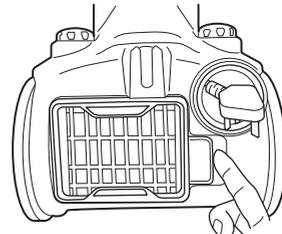
- 5.** Separate the cyclone unit by rotating either of the two parts counterclockwise.



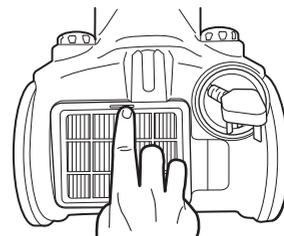
- 6.** Remove any excess debris/dust from the circular sponge filter. Rinse the two cyclone parts, circular MIF filter and circular sponge filter under running warm water until the water runs clear and leave to dry for 24 hours.



- 7.** Lift the outlet lock to open the outlet filter cover.



- 8.** Take out the outlet HEPA filter.



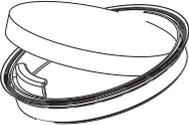
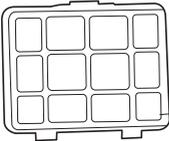
9. Remove any excess debris/dust from the HEPA filter over a household bin. Rinse it under warm water until the water runs clear and leave to dry for 24 hours.



10. Once all the parts are thoroughly dry, reassemble the parts in the correct places. Ensure all the parts click back into place where they should.

It is important to regularly maintain and clean the filters. A clogged filter reduces suction power and can shorten the life of your vacuum.

Below is a recommended guide for how often you should clean the filters:

Filter Type	Recommended cleaning times
Circular MIF and sponge filters  	<ul style="list-style-type: none"> <li>• Shake out debris when you empty the bin container.</li> <li>• Rinse under warm water once a month.</li> </ul>
HEPA filter  	<ul style="list-style-type: none"> <li>• Check the filter once a month. Remove any dust/debris as necessary.</li> <li>• Rinse under warm water as often as required.</li> </ul>

# How to...

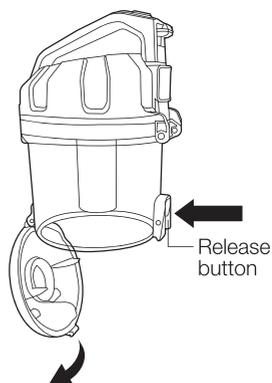
## ...clear a blockage

Ensure the vacuum is not plugged into the mains supply and is switched off before dismantling the vacuum.

The vacuum would only become blocked if the bin has become too full, the filters are clogged up or a large object has been sucked up.

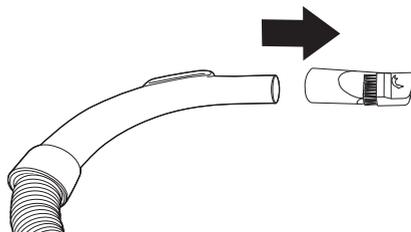
1. Check the bin and empty if necessary.

Check that the small holes are not blocked with fluff or debris; remove and clean if needed.



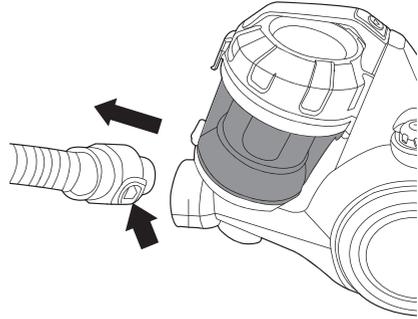
2. Check the filters in the unit, remove any debris/dust and wash if necessary.

3. If the crevice/brush multi-tool was in use, detach it from the hose and check for blockages.



4. Press the release button and pull the hose out.

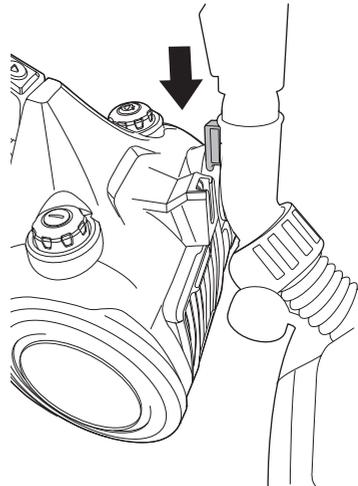
Lay the hose flat and look down it to see if there are any blockages. If there are, use the handle of a broom to clear the obstruction. Take care not to damage the hose in the process.



## How to...

...store your vacuum

1. Turn off the power at the mains supply and unplug.
2. Remove the crevice/brush multi-tool if last used with it on and attach the telescopic tube and floor head instead. Ensure the pole is at its shortest extension.
3. On the back of the floor head there is a lug which can slide into the back of the vacuum to enable the hose assembly to stand upright.
4. Retract the cord until it is all in the vacuum housing.
5. Store the vacuum away safely in a dry place.



# Troubleshooting

Problem	Possible problem	What to do
Vacuum fails to turn on.	<ol style="list-style-type: none"> <li>1. The vacuum might not be plugged in properly or the fuse has tripped.</li> </ol>	<ol style="list-style-type: none"> <li>1. Ensure the plug is in the socket properly and switched on.</li> <li>2. Check the fuse on the mains board. If it has tripped, reset it.</li> </ol>
Low suction or poor pickup.	<ol style="list-style-type: none"> <li>1. Bin is full.</li> <li>2. Filters are blocked.</li> <li>3. The vacuum is set at the wrong height for the floor type.</li> <li>4. Blockage in the hose.</li> <li>5. Check the dust canister is fitted correctly to the vacuum cleaner, and the filter lid is closed securely.</li> </ol>	<ol style="list-style-type: none"> <li>1. Empty the bin. Refer to the section 'How to...remove and empty the bin container' section in this manual.</li> <li>2. Check and clean the filters following the guidance in the 'How to...remove and clean MIF filter, circular sponge filters and outlet HEPA filter'.</li> <li>3. Check which setting the suction regulator is on and adjust if necessary.</li> <li>4. Check the hose. Refer to the section 'How to...clear a blockage' section in this manual.</li> </ol>
The vacuum is making an unusual sound and hissing.	<ol style="list-style-type: none"> <li>1. The airflow is restricted.</li> </ol>	<ol style="list-style-type: none"> <li>1. Check for blockages and clear. Clean the filters. Some carpet types may seal tightly to the floor tool. Open the slider on the hose handle to reduce the suction power if needed.</li> </ol>
The vacuum is difficult to push.	<ol style="list-style-type: none"> <li>1. The vacuum is set to the wrong height for the floor type.</li> </ol>	<ol style="list-style-type: none"> <li>1. Change to the correct setting for your floor type.</li> <li>2. Open the slider on the hose handle to reduce the suction power if needed.</li> </ol>

# Goblin®

## Your 28 day no quibble refund

If you're not delighted with your product, simply bring it back within 28 days for a no quibble refund. Don't forget to include all of the product's original components (for example remote control, power cable or stand) and packaging, along with your receipt or other proof of purchase.

## 1 year guarantee

This product is covered by a full 1 year Asda guarantee from the day you buy it. In the unlikely event that your product is faulty or you are simply struggling to set it up, don't worry - here's what you should do.

1. First call our Customer Helpline as they may be able to help you with the problem 2. If the problem can't be resolved, you will receive a reference number. 3. Take the reference number, along with the item, all its components and your receipt, to your nearest store for a full refund.

### Customer services information

If you require further information, spare parts or advice regarding your product, or if you are experiencing any problems, please contact customer services at the telephone number or address shown opposite. N.B. When calling or writing please quote the product site code.

### Call

**0333 600 7700**

### Write

ASDA, Leeds LS11 5AD.

Product name: **GCV404W-21 Vacuum**

Product site code: **15A.09.22.227**

## **ENERGY CONSUMPTION**

**Information for power consumption and maximum time to reach applicable low power condition:**

Off mode:

0.0W

The maximum time needed to reach the applicable low power condition:

At once after power switch was turned to OFF





## Copyright

© 2021 ASDA Stores Limited.

All other trademarks appearing herein are the property of their representative owners. Specifications are subject to change without notice.

### Manufactured for:

ASDA,  
Leeds LS11 5AD/ASDA,  
Antrim BT41 4GY

## Disposal

This symbol on the product or in the instructions means that your electrical and electronic equipment should be disposed at the end of its life separately from your household waste. There are separate collection systems for recycling in the UK.

For more information, please contact the local authority or your retailer where you purchased the product.



# Goblin®